

Mobile Device & OS Compatibility

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MOBILE DEVICE & OS COMPATIBILITY

Popular mobile devices and operating systems (OS) are regularly tested to evaluate NFC scan performance and app compatibility with Sensors.

Minimum Requirements

NFC (“near field communication”) is needed to scan and start Sensors

The position of the NFC antenna varies in each phone

The tables below list the devices and operating systems that are either recommended or not recommended for use with Sensors.

Table 1: Recommended app, device, and operating systems

APP / VERSION	DEVICES	OS
FreeStyle LibreLink (version 2.2.1)	iPhone 7, 7 Plus, 8, 8 Plus, X	iOS: 11 Android: 5, 6, 7, 8
	Samsung Galaxy S5, Galaxy S6, Galaxy S7, Galaxy S7 Edge, Galaxy S8, Galaxy S8+, Galaxy S9	
	Google Pixel, Pixel 2, Pixel 2 XL	
	Nexus 5X, 6P	
	OnePlus 5T	

Table 2: Not recommended device and/or operating system

APP / VERSION	DEVICE	OS
FreeStyle LibreLink (version 2.2.1)	Samsung Galaxy S6 (SM-G920A, SM-G920V, SM-G920T)	Android 9, 10

These tables will be updated as other devices and operating systems are evaluated. For devices and OS other than those listed, Abbott Diabetes Care has not evaluated compatibility. Jailbroken devices and beta OS versions are not evaluated or supported.